

PRACHI SAMBHARE

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◆ PROFESSIONAL SUMMARY

Proactive and results-driven IT professional with 10+ years of experience in Robotic Process Automation (RPA), software testing, and digital transformation. Adept at leading cross-functional teams and delivering high-impact projects using UiPath, Playwright, WordPress, Salesforce, and BI tools. Passionate about leveraging AI and emerging technologies to drive business innovation. Open to remote and hybrid roles globally.

◆ CORE COMPETENCIES

- **Automation & RPA:** UiPath (Advanced), Automation Anywhere, MS-Power Automate
 - **UiPath Specific:** Platform knowledge, Test Suite, Orchestrator, AI-Center, REFramework, advanced automation (Excel, PDF, Outlook, SQL), API integrations, custom libraries, exception handling, logging, Git, credential management, process assessment, solution architecture.
 - **Testing Tools:** Playwright, Postman, API Testing
 - **Development & Platforms:** Java, JavaScript, Python (Beginner), WordPress, REST APIs
 - **Cloud & SaaS Platforms:** Salesforce, Microsoft Azure (Beginner), ServiceNow (Beginner)
 - **BI & Data Analysis:** Tableau, Power BI, Excel, SQL
 - **Project Tools:** Jira, Confluence, MS Visio, MS Project
 - **Other Skills:** Leadership, Communication, Agile, Project Management, Problem-Solving
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◆ FREELANCE PROJECT – Independent Contractor and Consultant.

Web & Digital Marketing for AlphaRoute, UK

Jan – Mar 2025

- Designed a logo using Canva and AI tools.
 - Developed WordPress site with lead generation forms, used SEO.
 - Managed digital marketing - Facebook Ad campaign and LinkedIn branding content.
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◆ PROFESSIONAL EXPERIENCE

Digital Engineering Lead | NTT Data | Remote (India)

Dec 2022 – Sep 2024

- Led a 4-member team managing Salesforce application management support to troubleshoot incidents and perform operations using ITIL guidelines for client Salesforce.

- Developed automation test framework using UiPath Test Suite reducing regression testing by 40%, enhancing process efficiency, driving substantial productivity improvements.
- Delivered high-impact RPA solutions for U.S. energy client – Generac Power Systems. Formulated project management strategies and best practices documentation, peer reviews.
- Conducted stakeholder presentations and in-house training sessions.

Senior RPA and AI Developer | Tangentia Pvt. Ltd. | Remote (India)

May 2022 – Aug 2022

- Implemented automation solutions for real estate processes using UiPath.
- Performed root cause analysis and worked on bugs and fixes.
- Reduced manual processing time by 60%, improving accuracy and throughput.

Technology Analyst | ReBIT (Reserve Bank IT) | Mumbai, India

Mar 2020 – May 2022

- Advisory of the initiatives of digital technology transformation under a secure banking environment for the Reserve Bank of India, leading to successful project outcomes, including vendor selection and procurement processes and providing technical consultancy.
- Worked with cross-functional resources to communicate technical information to non-technical users. Delivered cyber security, HR management, software testing solutions.
- Developed and deployed effective automation solutions using UiPath, Power Automate, RPA, and PowerShell, enhancing operational efficiency. Worked on Complaint Management System for the Reserve Bank of India.
- Established RPA frameworks and project management strategies, ensuring streamlined operations, Created process and end-user documentation.

Senior Analyst | Capgemini | Mumbai, India

Jul 2019 – Mar 2020

- Architected and deployed scalable UiPath solutions using API integrations like Alert Monitoring Systems using Control M tool, Email Automation Solution, Callout Robot Automation System.
- Implemented advanced exception handling, error mechanisms, and logging for seamless automation processes.
- Conducted UiPath training sessions, client workshops, and prepared comprehensive documentation to facilitate knowledge transfer, provided solution support, created user manuals.

RPA Developer | NSEIT Limited | Mumbai, India

Apr 2019 – Jul 2019

- Automated internal auditing workflows like streamlining news and rumour onboarding for the National Stock Exchange.

Software Developer | Accionlabs | Mumbai, India

Apr 2018 – Jan 2019

- Built a middleware for a logistics client using Java Spring Boot and REST APIs.
- Implemented UiPath automation for inhouse processes enhancing operational capabilities.
- Managed a suite of 150 websites using WAMP – WordPress Apache MySQL PHP for change requests and resolved bugs.

Software Developer | Blue Cow Software | Massachusetts, USA

Aug 2017 – Sep 2017

- Integrated inventory using SQL server database, and integrated Bing Map API, email and SMS APIs in the Oil and Gas industry flagship product 'Ignite'. Used SVN, VB.net, SQL stack.
- Worked on bug-fixes for invoice generation feature ensuring product stability.

Software Engineer | Orange Business Services | Mumbai, India

Feb 2014 – Jul 2015

- Developed and supported IVR systems for major banking client Standard Chartered Bank using Avaya suite of products, Call control XML.

◆ **EDUCATION**

MS in Computer Science

San Francisco Bay University, USA – Dec 2016 | GPA: 3.86/4.0

BE in Information Technology

University of Pune, India – Aug 2013 | First Class with Distinction

Diploma in Computer Engineering

MSBTE, India – Aug 2010 | 86%

◆ **CERTIFICATIONS**

- UiPath Advanced Developer
- Salesforce Administrator
- Tableau, Power BI, Azure Fundamentals Training Course Completion.
- Playwright Testing Tool Tutorials Completion.
- SQL, Excel Tutorials Completion.

◆ **AVAILABILITY**

Open to remote roles worldwide in Automation, RPA, AI Engineering, and QA Automation.

◆ **REFERENCES**

Available on request.